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To enable the timely identification and resolution of any social-responsibility risks or shortcomings within Jinko Solar Co., Ltd. (referred to as “Jinko Solar” or “the Company”), to continuously enhance management capabilities and information transparency, and to foster mutually beneficial relationships with all internal and external stakeholders, the Company hereby sets out this Policy to

handling reports and the intake and the mechanisms. incentive

clearly sets methods and sound

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The Company's corporate social responsibility are overseen by the Board of Directors as the highest decision-making and supervisory body. The release of relevant policies and commitments has been approved by the Company's Board of Directors and senior management. Generally, the review and revision cycle of the Policy is yearly, to ensure the timeliness and applicability of the Policy. The Policy is prepared in both Chinese and English versions. Any inconsistency between the Chinese and English versions, the Chinese version shall prevail.

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The Company maintains formal, publicly accessible channels for submitting grievances, complaints and reports, and encourages all stakeholders to identify and report risks proactively. The available channels and methods are disclosed in the Policy and through other open, transparent means to ensure they are readily accessible to all stakeholders. Any grievance, complaint or report may be submitted anonymously or with identification through the following routes:

The Company has designated the Jincal mini-programs “Clean Jinko” and the “U-talk with Executives” (collectively, the “Internal Online Portals”) as dedicated internal online channels for submitting grievances, complaints and reports. Dedicated locked suggestion boxes are also installed at every operating site. In addition, internal stakeholders may lodge concerns through their line managers or via the Supervision Department, Internal Audit Department, Information Security & Confidentiality Management Department, Safety Committee Office, HR Business Partners, Public Administration Department and any other relevant internal department or function.

In addition, the Company operates a unified whistle-blowing hotline (+86 021-5180



8616 (internal extension 6616), e-mail address (jubao@jinkosolar.com) and postal
channel (Supervision Department: Jinko Solar Center, Lane 1466, Sheyang Road,
Mang District, Shanghai, please mark "Report"). Separate mailboxes are
information-security & confidentiality TC

complaint, report or related evidence to the respondent is strictly prohibited so as to protect the complainant's legitimate rights and interests and to prevent retaliation.

Prohibited retaliatory acts include, but are not limited to: bulc

